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Congress of the United States
House of Representatives
Washington, DC 20515-4209

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(U.S. HELSINKI COMMISSION)

The Honorable Robert Wilkie
Secretary
Department of Veterans Affairs
810 Vermont Avenue NW
Washington, DC 20420

Dear Secretary Wilkie,

I was extremely disappointed to see that the Memphis VA Medical Center has once again been given a one-star rating, as reported in the Commercial Appeal.¹ I find it particularly concerning that this low-rating is reportedly at least in part due to the "alarming amount of medical complications and deaths" occurring at the Memphis VA and that our VA remains one of only five to receive a one-star rating three years in a row.² This is not fair to our veterans, who deserve the best possible medical care.

I ask that you please answer the following questions:

- 1) What have you done to help improve the Memphis VA Medical Center's rating and care?
- 2) Why has the Memphis VA failed to improve while others, such as the facilities in Nashville and Murfreesboro, have increased their ratings?
- 3) What can be done moving forward to ensure veterans receive quality care at the Memphis VA?

Thank you for your prompt attention to this issue.

As always, I remain,

Most sincerely,



Steve Cohen
Member of Congress

¹ <https://www.commercialappeal.com/story/news/health/2018/10/03/memphis-va-hospital-ranked-among-worst-country-again/1510882002/>

² *Ibid.*